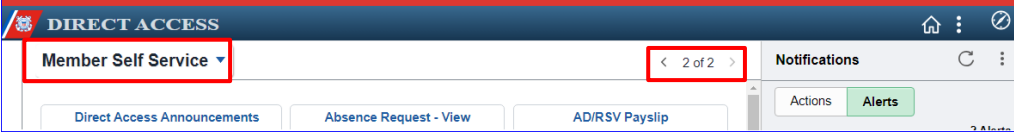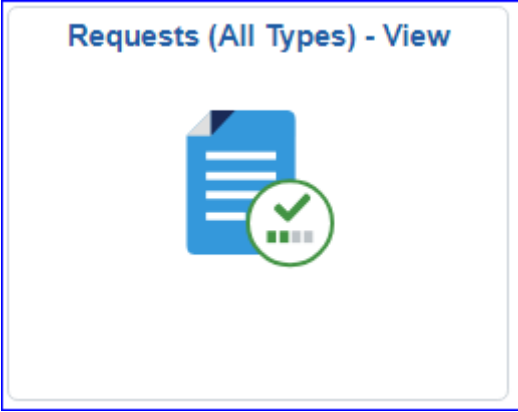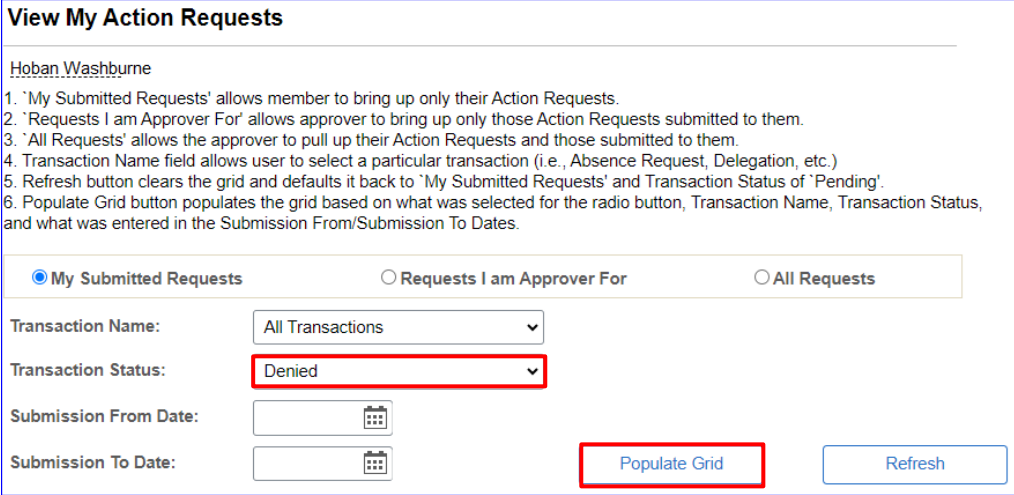# Member: Why Was My Role Request Denied

Introduction   This guide provides the procedures for checking on why your request for Direct Access (DA) roles was denied by the final approvers at PPC.
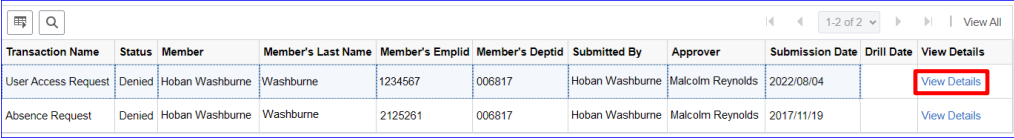
Procedures   See below.

Step	Action
1	Navigate to **Member Self Service** via the drop-down or by page **arrows**.
2	Click on the **Requests (All Types) - View** tile.
3	Change the **Transaction Status** to Denied and click **Populate Grid**.

Member: Why Was My Role Request Denied, Continued

Procedures, continued

Step	Action
4	Click **View Details** on the appropriate User Action Request.
5	Scroll down the page to the Action Request Status and read the **Comments** left by the approver. Resubmit request with appropriate actions taken.