



Base Charleston Command Philosophy

Thank you for being part of this worldclass **crew!** What a great time it is to be a teammate at Base Charleston – the future operational center of gravity for the Coast Guard! As your Commanding Officer, I do not take this responsibility lightly and will work each day with you to ensure we “leave it better than we found it”. Through **communication** and **collaboration**, we will work together to deliver premier mission support to our **customers**. This is a critical inflection point - you all have the unique opportunity to influence and develop the blueprint for how we do business for years to come in the Charleston **community**. The following “watch” words will guide our mission support business here in Charleston.

Crew (You!): The foundation of everything we do will start and end *with people*. People are the most important variable in our equation for success – treat each and everyone how they deserve to be treated – with the upmost respect. Most importantly, be intentional about creating boundaries and space to support your work-life balance. Above all - have fun!

Customers: To be successful, we must visit, meet, and talk to our customers to better understand, deliver, and align our support. Your teammates are also your customers – give them the same respect.

Communication: Outstanding internal and external communication is key to mission success. Ineffective communication is often the root cause to many problems. Leaning in on communication can ensure we are “semper paratus”. Listening to and exchanging timely and pivotal information within the Base team as well as with our customers is key to mission support.

Collaboration: We must partner and be closely synced with our mission support and operational stakeholders – as a force multiplier we can deliver premier support. Finding ways to “get to yes” should be the goal, especially in unique or new circumstances.

Community: The Charleston area was officially established as the 33rd Coast Guard Community on January 26, 2024. While this designation is more recent, the Coast Guard and the greater Charleston community have over a 200-year partnership. We will continue to build upon this relationship and add to the fabric of the community. As able, give back with your time or talents.

A handwritten signature in blue ink, appearing to read "Eric J. Jones".

Eric J. Jones, CAPT
Commanding Officer